



10th April 2018

To whom it may concern,

This letter serves as confirmation that Bouygues Thai – VSL Australia Company Ltd (BVSL), based in Bangkok, Thailand entered into a contract with Supawood Architectural Lining Systems of Bathurst, Australia for a sum of approximately A\$ 700,000, to manufacture and supply around 2,000sqm of customised decorative timber veneer acoustic panelling for the new Australian Embassy Project in Bangkok.

This Contract was signed in January 2016 following which Supawood commenced their shop drawing work. The shop drawing preparation was a collaborative process between the Supawood design team and BVSL's technical team and continued over a 12 month period from January 2016 to January 2017. Delivery of the first consignment of panels was received in late 2016 with installation commencing shortly after.

Supawood assisted BVSL with installation advice by sending a technician to Bangkok to advise our supervisors on the correct method for installing of the panels and to provide assistance on preparation of the mock-up wall and ceiling panels. In addition, Supawood recommended an accredited installation company from Perth, which BVSL engaged to assist with the more challenging areas of installation. The final Supawood installation was completed in May 2017.

During the period of project development and implementation between January 2016 and May 2017 BVSL has found Supawood to be cooperative and pleasant to deal with. Any concerns raised by BVSL were generally dealt with expeditiously. Despite numerous challenges created by the complexity of the design, Supawood made consistent effort to ensure that their shop drawings were provided in a timely manner. As a result, the deliveries of the Supawood panels were received in line with the programme requirements.

We have found Supawood to be a reliable and responsible company whose staff operate in a transparent and professional manner. Despite the numerous challenges of design, logistics and communication, Supawood has successfully completed the supply and installation of acoustic panelling to the new Australian Embassy in Bangkok. I would strongly recommend them to any developer looking for an expert decorative panel supplier in an international situation.

Rod KERR

Project Director

New Australian Embassy Project Bangkok

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